

**SMG**  
**Job Description**

**Job Title:** Stand Attendant  
**Department:** Food and Beverage  
**Reports To:** Concessions Manager  
**FLSA Status:** Non-Exempt

**Summary:**

Sells food and beverages during events. Operates Micros register. Supports front line as assigned by Stand lead.

**Essential Duties and Responsibilities** include the following. Other duties may be assigned.

- Sells menu items to customers in a friendly, courteous and helpful manner.
- Project a positive attitude and energy to customers at all times.
- Supports front line by preparing items for sale, restocking product, maintaining clean and orderly work area.
- May operate register for sales throughout event.
- Maintains proper stock of items to be sold at stand.
- Operates and maintains equipment used at concession stand.
- Follows proper cashing out procedures.
- Cleans and sanitizes all food service equipment.
- Sweeps and mops floors of stand after every shift.
- Adheres to all safety procedures pertaining to the stand and overall conduct.
- Maintains a professional appearance at all times.
- Maintain a professional relationship with all coworkers.
- Follows direction of Stand Lead and Concession Management at all times.

**Qualifications**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**Education and Experience**

- 6 months customer service experience required.
- Food and beverage experience preferred.
- High School Diploma or equivalent desired.

**Skills and Abilities**

- Good oral communication skills and the ability to read, write and communicate effectively in English.
- Excellent hospitality and customer service skills, service standards, guest relations and etiquette.
- Desire to work as a team and get the job done.
- Mature judgment and professionalism in handling all matters

**Certificates, Licenses, Registrations**

- ServSafe certification a plus.

**Physical Demands** The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Lift over 50 pounds at a time, perform various activities such as constant standing, walking, frequent bending, reaching, kneeling and squatting

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- Ability to work in a noisy environment

**Hours of Work**

- Flexible part-time schedule including some long shifts, nights, weekends and holidays on an on-call basis.

**NOTE:** The essential responsibilities of this position are described under the headings above. They may be subject to change at any time due to reasonable accommodation or other reasons. Also, this document in no way states or implies that these are the only duties to be performed by the employee occupying this position.